

TIVOLI

▪ PURE ITALIAN CRAFTSMANSHIP ▪

TIVOLI

▪ PURE ITALIAN CRAFTSMANSHIP ▪

15 YEAR GUARANTEE

Store Stamp

Date of purchase

Invoice No.



With the correct installation, care, and maintenance, this product should give you many years of carefree service. For your protection and benefit we urge you to read the Assembly, Cleaning, and Maintenance leaflet which is placed inside the box.

Should you require any technical assistance with any of our products please do not hesitate to contact us.

+27 11 918 7190 or via email on
technical@itdtaps.co.za

ITD | INTERNATIONAL
TAP DISTRIBUTORS
EXPERIENCE WATER'S INSPIRATION





Congratulations on your purchase of a Quality Tivoli product! We want to ensure you have the best experience with your new product, so it's important to understand the Guarantee Terms and Conditions.



TO SEE THE FULL TERMS AND CONDITIONS SCAN THIS QR CODE

HERE IS A SUMMARY TO GUIDE YOU

Your Tivoli Tap and cartridge is covered by a 15 year guarantee against manufacturing defects, while head parts have a 5 year guarantee. The guarantee starts from the date of purchase, please record your invoice number and date of purchase on the guarantee card provided, which you should keep in a safe place.

To maintain the guarantee, please follow these guidelines:

- Have your Tivoli product installed by a registered plumber or installer.
- Install your Tivoli product according to the manufacturer's instructions (available in the product leaflet included in the box), water regulations, and best plumbing practices.
- Flush pipes before your Tivoli product is installed, and install an in-line strainer before water enters the piping to the building to prevent dirt being trapped inside your Tivoli product.
- Balanced water pressure is essential, so consider installing a pressure reducing valve if necessary.

It's important to note that normal wear and tear on specific parts (such as aerator, washers, removable spouts, hand showers, nozzles, flexible hoses, handles) is not covered by the guarantee. Additionally, damage caused by chemicals, aggressive environmental influences, or neglecting routine maintenance, will void the guarantee. Remember to use original spare parts and avoid scratches or damage during installation or cleaning.



Enjoy your new Tivoli product. With proper installation, care, and maintenance, we are confident it will serve you for many years to come!